

The Security Noticeboard

Unity through Community – CCTV Co-operative

Service Policy

This public policy informs Hutt Valley businesses, residents and nearby communities of the purpose, and services of the Security Noticeboard as well as its access policy regarding security footage coverage in and around the Hutt Valley. It also includes contact details so further enquiries can be made.

What is TSN?

The Security Noticeboard (TSN) is a community-focused Charitable trust run by dedicated, experienced staff. 30years+ combined security experience across all areas of security, including consultancy, installation, and private investigations and working with the police.

Our mission is to aid in reducing the police search radius and to provide valuable evidence in the event of serious crime, stolen vehicles, and other criminal activity. We collaborate closely with local police and safety authorities such as CPNZ and other local mobile patrol services. We additionally encourage the co-operation with other road bound services such as taxis and courier services. We currently receive no funding and depend entirely on the support from the existing volunteers and local community funding. Currently all staff are volunteers until consistent funding is made available.

Our mission is achieved by “acquiring and reviewing” footage from numerous sources including the members of our online social media and the TSN security camera network.

How do we do it?

- 1) Hutt Valley based social media with ~23K local members spread out throughout the Valley from Horokiwi to Remutaka – Called the Hutt Valley Security Noticeboard**
- 2) Management of multiple existing CCTV networks within the Hutt Valley – 25 public facing cameras over 12 sites.**
- 3) Access to qualified technicians and almost all types of technologies at wholesale rates – LocalTech’s business connections, partners, qualified technicians and contractors.**

The HVSNS runs an online Facebook community group called the Hutt Valley Security Noticeboard. It has been run by the same two admins since the group began in early 2018. It was created for the purpose of helping the community request assistance in the search for surveillance footage in the Hutt Valley Region and giving them a safe space to voice security related concerns (theft, vandalism, damage etc.). Per week there is an average of 21 new security related posts, 56 new comments and 1022 reactions and, as of May 2024, the current member count is approximately 23,900. Each of whom have had their online profile reviewed and are required to answer a few questions to ensure they are associated with the region and can provide a potential benefit to the group.

Currently HVSNS has approval (Official LocalTech staff only) to review 25 public facing cameras over 12 sites in the Lower Hutt area. There are another 25 private local businesses/residential sites that have verbally agreed to have up to 2 cameras installed onsite covering public thoroughfares to further expand the video coverage available to the HVSNS. These include main roads and intersections as well as back roads and alternative routes often used to move stolen vehicles - Specific locations of these privately hosted cameras are not publicly available due to the obvious security risk of the host locations becoming targets.

Along with the expansion of coverage, an additional storage capacity to hold a history of up to 6 weeks of footage is targeted. Footage is only to be accessed or monitored by LocalTech staff who are trained and

security cleared for the purpose of providing police with necessary information or for maintenance or training purposes. In cases where the police require further assistance from the community HVST will release certain footage or images to the public in search of additional information by way of the Hutt Valley Security Noticeboard community network.

HVSN is provided by members of the community for the community, as such it is not governed by or controlled in anyway by local council or police and will continue to act in the best interests of the local community above all else. Those that have approved the remote retrieval of footage from their sites are aware of and accept its use on the social media platform for the purpose of gathering further footage or information from the community and raising awareness within the area

For the past 2 years the Hutt Valley Security Noticeboard have been keeping records of the assistance provided to the local community through its “acquiring and reviewing” of CCTV footage. Since May 2022, the HVSN has assisted more than 16 community organisations\businesses in over 77 cases with over 400 hours (264GB) of “specific event footage”, which is footage that has been reviewed and cut to include only useful footage (20secs either side of the actual event) and supplied to police. This does not include assistance provided through the HVSN Facebook group itself.

Since 2020, LocalTech has sponsored the donation of more than 11 cameras and 2 video recorders to locations in need, as well as made much of their extensive wireless networks and chorus fibre connections available for temporary CCTV networks. LocalTech also provides the fibre and wireless CCTV network running the Upper Hutt Council CBD CCTV network as well as the Lower Hutt Seaview Business Association CCTV network. Additionally, LocalTech have rebuilt a fibre and wireless network for the Lower Hutt CBD area in preparation for further CCTV expansion, which extends their wider network coverage over Lower Hutt, Petone, Seaview and Wainuiomata. LocalTech has also supplied a Dell Xeon server with 28TB of Storage for use in the expansion of the HVSN CCTV security network.

Access to recorded images:

1. Police personnel are provided with recorded images requested by them via a “Vault” request.
2. Trust volunteer operators only search recorded images to fulfil enquires supported by police requests. These requests may come from police or the general public as long as they provide the police reference number. Staff may also make informed decisions to review certain footage from time to time.
3. No members of the public or other media groups are provided with recorded images unless police request the additional assistance. Victims of criminal activity can request footage related to their own claim when supported by an active police request.
4. Live monitoring may be carried out for training or maintenance.
5. Live monitoring may be carried out by approved police personnel.
6. Live monitoring may be carried out when requested by the host location for safety or security reasons. This is a paid service and must be requested by the owner or authorised personnel of the business being monitored.
7. Recording should be available for a targeted 6 weeks. This number will fluctuate as more cameras are added and storage made available. After this time, it is to be expected that the footage will have been overwritten and no longer available.

Additionally planned resource expansions:

- 1) Build Emergency response mobile application
- 2) Add LoraWan to LocalTech Wifi Network and begin on-demand GPS service.

Enquiries:

The HVSN welcomes all support for and enquiries about its services: [Hello@securitynoticeboard.co.nz](mailto>Hello@securitynoticeboard.co.nz)
LocalTech is the Wellington division of InTune Technologies Ltd